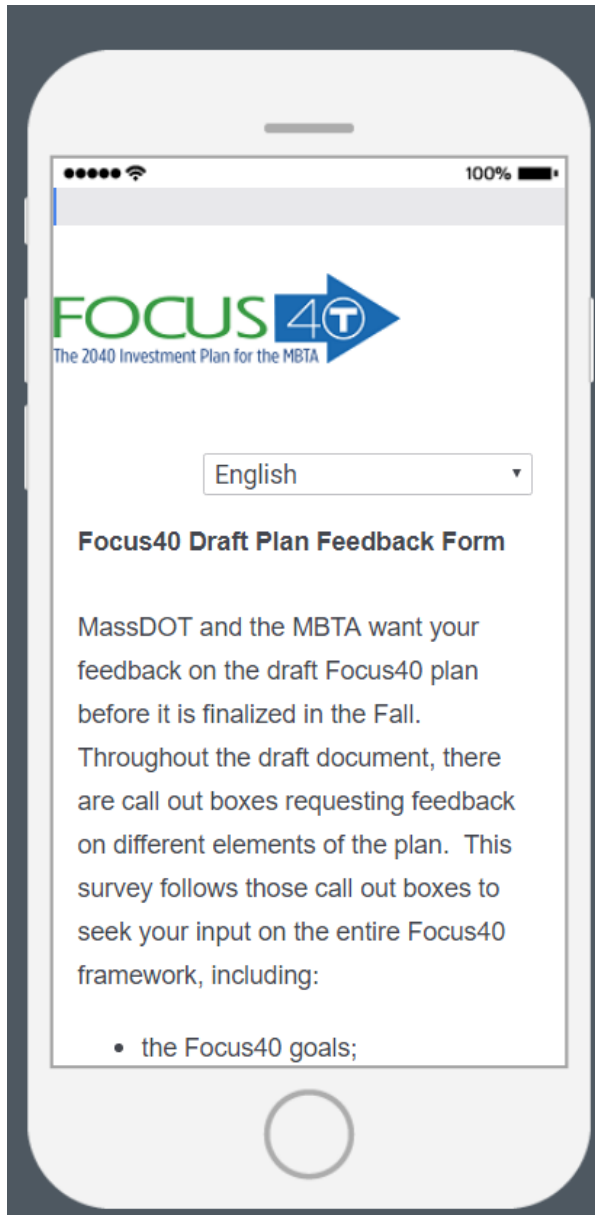




Focus40 Feedback Preview

Comments Received as of
September 13, 2018

Draft Plan and Feedback



- Draft Plan posted on project website on July 30, 2018
- Public invited to provide comments through October 22, 2018
- As of September 13:
 - Over 5,000 individuals accessed the Draft Plan online
 - 378 individuals provided comments via the feedback form
 - 30 individuals provided comments via email
- MassDOT is continuing outreach and anticipating a big push of feedback just prior to October 22.

Engagement: During Focus40

EXTERNAL ENGAGEMENT

WE ASKED THE QUESTION: WHAT IS A CHALLENGE THE MBTA NEEDS TO ADDRESS IN THE FUTURE?

3



public events

85+



organizations engaged

5



stakeholder workshops

200+



online submissions

100

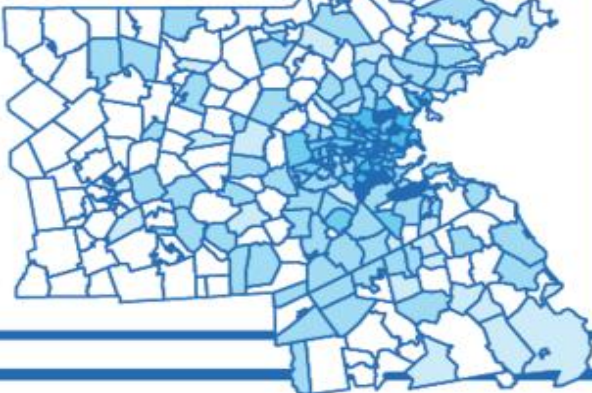


street team hours

WE COLLECTED IDEAS FROM MORE THAN 2,000 PEOPLE

FOCUS40 COMMENTS

RESPONSES



STREET TEAM HOURS

THE FOCUS40 STREET TEAM OUTREACH WAS DESIGNED TO CORRESPOND WITH OVERALL MBTA RIDERSHIP BY MODE.



60 HOURS AT RAPID TRANSIT STATIONS



30 HOURS AT BUS STATIONS



10 HOURS AT COMMUTER RAIL STATIONS

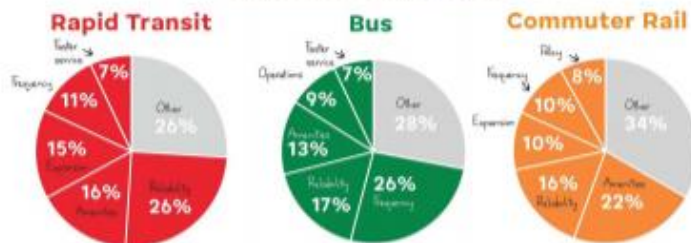
OVER 3,000 IDEAS COLLECTED!

Engagement: During Focus40

WHAT WE HEARD FROM YOU

We collected more than 3,000 ideas from the public about how they want the MBTA to better serve the Greater Boston region over the next 25 years. These ideas ranged from expansion projects to ideas that would improve the capacity, reliability, and accessibility of the system.

What we heard by mode

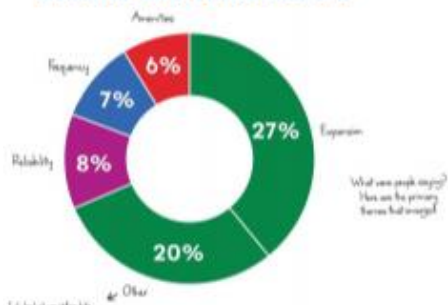


Other includes comments related to service reduction, fare, priority, parking, capacity, etc.

While MBTA civic engagement efforts will always be met with ideas for major system expansions, the majority of input was about improvements in the core system. What we heard also appeared to change based on the type of outreach.

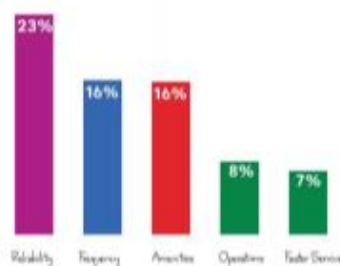


Top 5 Comments from our website and stakeholders



Excludes highway tolling, bike lanes, etc. related to transit.

Top 5 Comments from the Street Team



Engagement: On Draft Plan

- Focus40 listserv / MassDOT & MBTA Twitter / MassDOT blog / MassDOT newsletter / Requests for invitations to speak / Outreach to community groups and other major stakeholders
- Summer Meetings Prior to Release:
 - Briefings with 9 municipalities
 - Briefings with legislative leaders
 - MAPC MPO briefing
 - Announcements at other MPO meetings
 - MBTA Rider Oversight Committee
- Meetings Post Release:
 - Cambridge Transit Advisory Committee
 - Regional Transportation Advisory Council
 - MAPC Inner Core Committee
 - 1:1 briefings with major stakeholders (MAPC, Boston Harbor Now, others)
- Post Release Press Interviews
 - Boston.com
 - Boston Bloomberg News
 - CBS Boston

Feedback Form Comments¹

- Feedback on **Goals**: 142 comments
- Feedback on **Trends/Scenarios**: 86 comments
- Feedback on **Priority Places**: 106 comments
- Feedback on **Program Objectives**: 104 comments
- Feedback on **Programs**: 81 comments
- Additional **Comments/Suggestions**: 93 comments



¹ The number of comments listed refers to the responses given to each question topic. In some cases, responses included other topic areas.

Sample Feedback on Goals

- Supportive overall of goals
- Respondents were specifically supportive of the MBTA goals of resiliency and reliability
- Calls for improved frequency in addition to improved reliability
- Many discussed land use/transit/affordability connections
- Connectivity was also a major theme:
 - To newly developed areas
 - For underserved populations
 - Between the spokes in the hub/spoke system

Sample Feedback on Places

- General agreement with typologies
- Missing a discussion of connectivity – is it just connectivity to downtown Boston or perhaps to each other?
- Expand list of inner core and urban gateway communities (ex. Allston, Watertown, West Roxbury, Salem, Brockton)
- Look beyond urban core to suburban areas suffering from congestion

Sample Feedback on Programs

- Stabilizing existing infrastructure is a priority
- Clearer rationale for why some programs are in “We’re Imagining,” versus “We’re Planning,” and what it means if a project isn’t in the document
- Accelerate schedule for the “We’re Imagining” classifications – move to “We’re Planning” or even to “We’re Doing”
 - Commuter Rail – Electrification and High Platforms
 - Blue/Red Connection
 - Dedicated right-of way for 39 and 66 buses
 - Orange Line Extension to Roslindale
- Be more ambitious and transformative with Big Ideas

Sample Additional Ideas

- Make the Green Line branches a subway; convert Silver Line to light rail
- Add dedicated transit tunnel parallel to Ted Williams
- Build express tracks on the Orange Line
- Provide connectivity between centers outside of the hub
- Implement Regional/Urban Rail, particularly for Fairmount Line
- Add more grade-separated busways
- Provide North Station/South Station rail connections
- Extend rapid transit lines
- Build transit oriented development on MBTA property

Next Steps

- After all feedback is received, internal teams will meet to discuss incorporating feedback into the final plan.
- Proposed changes will be presented to the board.